5 Steps to Check In for Your Video Visit



Select Device

Use a computer or device with a camera and microphone.





Go to Provider's Room

Enter your provider's doxy.me room web address into the browser.





Check In

Type in your name and click Check In.

| Welcome | | |
|--|--------------|-------------------------|
| Please check in to let Dr. Stewart know you are here: | | Secure |
| , | \checkmark | No software to download |
| Alexandra Johnson | | No registration needed |
| Check In | · · · · · | 5 |



Enable Webcam and Microphone

Allow your browser to use your webcam and microphone.

| C Hi, Alexandra To have a video call please give us access to your camera and microphone Continue video access to camera and mic Continue without camera and mic | 7/4 | \rightarrow | Doxy.me wants to Use your microphone Vse your camera | X Block |
|---|------------|---------------|--|------------|
| | — c | Doxv.me | is encrypted and HIPAA co | mplian |



You're In!

Wait for your provider to start the call.

[•] Tips for a Great Call

- Restart your device before your visit.
- Connect to the internet with an Ethernet cable or strong WiFi signal.
- Ensure your browser is updated to the most recent version.
- If possible, use a newer device and make sure it is fully charged.
- Try disconnecting other devices from the WiFi you're using.
- Click Pre-call Test in the waiting room to make sure your system is ready for the call.



Need Help?

If you need more assistance, don't hesitate to contact us!

Call (844) 436-9963

Send a message support@doxy.me